SYSTEMS CERTIFICATION DIVISION

SRI LANKA STANDARDS INSTITUTION

INTEGRATED POLICY STATEMENT

Systems Certification Division of the Sri Lanka Standards Institution strives to provide an excellent service with consistent quality to its customers and other interested parties ensuring utmost confidence and the highest professionalism in all management systems certification activities.

We are committed to:

- recognize customer requirements, measure its performance, and continually improve our services to give correct service right at the first time;
- ensure impartiality and confidentiality;
- manage conflict of interest and ensure objectivity;
- continually innovate ways to serve customer and stakeholder needs and expectations;
- maintain credibility of our services globally;
- enhance professional development of the work force;
- continuously comply with the requirements of applicable Standards and Guidelines;
- maintain the integrity of SLSI.

It is ensured that the Integrated policy is understood, implemented and maintained by all personnel involved in management systems certification activities.

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Director General/ CEO

Sri Lanka Standards Institution

2020-09-07